

Cargo Experts

Let the experts handle your cargo

Terms and Conditions

Please read entire letter, it contains valuable information!

In order to secure your moving date and time, a 25% deposit of the total amount will be required. Payments can be made with a personal check, company check, money order, or cashier check.

Balances must be paid in full prior to container sailing.

Please include COPIES of all documents required by your destination customs authorities, the only original documents which should be sent to our office are those necessary when shipping a vehicle. Customs regulations are published on our website www.cargo-experts.net, contact our customer service department or your sales representative to obtain your personal user id and password.

***Please read the following instructions, including terms and conditions provided below**

FCL (Full container load) 20', 40' and 40' H/C

These three sizes are the most commonly used. They are available to all destinations.

20- Foot Container: Interior Dimensions: 19'.5" Length x 7'.8" Wide x 7'.9" Height= 1170 cubic feet load line.

40- Foot Container: Interior Dimensions: 39'.6" Length x 7'.8" Wide x 7'.9" Height=2390 cubic feet load line.

40-Foot High Ceiling Container: Interior Dimensions: 39'.6" Length x 7'.8" Wide x 8'.9" Height= 2695 cubic feet load line.

Container Self Load / Self Unload:

If your service is based on self load / self unload you will be given two hours free loading time. Additional hours will be \$100.00 per hour. PLEASE BE ADVISED THE CONTAINER WILL BE BETWEEN 4-5 FEET OFF THE GROUND AND WILL NOT BE EQUIPPED WITH RAMPS.

Please keep in mind that upon packing and loading, your goods will take up more space.

Do not exceed the calculated volume of 900 cubic feet for a 20- Foot container, this will allow room for loading.

Do not exceed the calculated volume of 1800 cubic feet for a 40- Foot container, this will allow room for loading.

Do not exceed the calculated volume of 2200 cubic feet for a 40- Foot H/C container, this will allow room for loading.

On the day of removal: Should your goods exceed the space that your container will accommodate, you will have the option to ship the excess items as LCL straight delivery at a rate of \$15.00 per CBF.

Packed by owner goods:

Number all of your **boxes**, and **list** the **contents** on a master list including the **value**. List should be in **Both English and destination language**.

A general content description is acceptable. E. g: Box #1 Shoes, books, videos. Box #2 Photos, clothing, linen.

Do not list anything as miscellaneous.

If packed by owner goods are prohibited to your destination, the carrier will pack for you (at an additional charge) and prepare the manifest to be presented to customs.

All materials provided by the carrier will be charged upon use.

Final Inventory lists:

We will allow inventory lists to be amended up to 72 hours prior to removal. If a contract has been issued and signed, we will amend your contract.

Scheduled Removal:

Although we do not anticipate any delays, **PLEASE do not book your flights or departures on the same day of, or day after your scheduled pick up. Please consider that Weather, Vehicle breakdowns, Traffic, Weight stations, Random security inspections, may delay a team. Allow a 2-3 day window. Please note service is based on equipment and vessel availability, last minute bookings will be impossible to accommodate. In the event we are unable to secure equipment or vessel space we can remove your cargo by truck however this will subject you to double handling as per contract or load in a container subject to demurrage and storage charges.**

We will always do our humanly best, to arrive on time!

Custom Regulations and documentation:

Please note: Although we do our best to maintain the most current custom regulations, it is still your duty and responsibility to contact your local consulate or embassy and to **confirm all documents** necessary for clearance, including most **current** regulations. Cargo Experts will provide you with a clearance agent, who will **assist** you with the clearance. Cargo Experts is not responsible for clearance rejection or penalties that may occur during the clearance process. Cargo Experts and their agent cannot change or influence customs decisions.

Non-compliance may result in serious custom penalties and delays at your own expense.

PLEASE NOTE CUSTOMS CLEARANCE WILL BE PERFORMED AT THE SEAPORT ONLY. Please be advised: Customs may request your presence at the clearance. This is not in our control.

Please be advised: Origin and Destination charges assessed by local government authorities are at customer's own expense and responsibility. You must contact your local consulate of Embassy prior to removal. Please confirm status and documents necessary for clearance. E.g.: Duties, Taxes, Port Taxes, Value added taxes, Terminal handling charges, and so on...

Please be advised: Cargo Experts or their agents are not responsible for any issues related to duties, taxes in destination country. Cargo Experts or their agents cannot estimate duties, taxes or assist with cargo valuation. The clearing agent will provide guidance with regard to the clearing process however in the event of rejection or inspection by destination customs authorities Cargo Experts or their agents will not be able to influence their decision. Cargo Experts or their agents are not responsible for any local regulations or any decisions made by the destination customs authorities. Standard customs clearance will include the receiving agent providing all required documentation other than those provided by your consulate and guidance on completion based on the most recent customs regulation and explanation as to how to comply with destination regulations. The receiving agent will submit first entry of documents to the destination customs authority, in most cases cargo is cleared based on the first submission however if entry is rejected or inspection is requested this is no longer considered standard customs clearance and any charges resulting from the destination customs authorities decision will be for the customer's account. Duties, taxes requested by the destination customs authority are determined based on various factors such as your immigration status, value of goods, local and Government regulations and cannot be estimated by either Cargo Experts or their agent. Cargo Experts or their agent will not be able to negotiate, pay, revise or value anything related to destination duties and taxes.

Transit Time:

Transit time is never guaranteed. Cargo Experts can only estimate transit time based on the vessel schedule provided by the steamship line. Transit time will depend on your origin and final destination. If you are shipping

an exclusive container from a high traffic origin to a high traffic destination transit will be faster. If you are shipping a less container load from a low traffic origin to low traffic destination, it will take longer. Transit time is subject to weather conditions, port congestion, steamship line change of routing, unforeseen delays and transshipment procedures.

For any motor vehicle shipping please contact your sales representative.

Double Handling Charges:

20 - Foot container loads: \$ 1.50 per cubic foot

40 - Foot container loads: \$ 2.00 per cubic foot.

This fee will apply only to clients with full container loads, which will require storage.

Please keep in mind that by storing your goods the loading and unloading process is repeated twice.

Piano Handling:

The following handling charges will apply depending on the type of piano you are shipping.

Upright / Spinnet: \$250.00

Parlor: \$300.00

Baby Grand: \$400.00

Grand: \$500.00

Charges will apply to Inaccessible Entry, Long Carry (Over 50 feet) or difficult access:

If your street will not accommodate a container please advise your representative immediately!

Additional charges will apply for pickup / delivery beyond 100 miles from the main inland terminal or Sea Port. Please advise your representative of your exact Destination City.

In the case of inter-island deliveries, transfer of the contents from the international container to the domestic container may be required if the international steamship line will not allow their containers for inter-island deliveries. Cargo Experts cannot be held responsible for additional charges as a result.

Stairs:

The first two flights are included for your convenience.

Charge per additional flight: \$75.00

Cargo Experts will not be responsible for any following: Delays or charges incurred due to origin or destination ports or customs strikes, steamship line change of routing, or general rate increases imposed by steamship line. Changes in bookings due to port congestion, container shortage or availability. Surcharges such as war risk and fuel above current rates. Any charges which occur due to weather conditions such as hurricanes & floods or any other unforeseen circumstance. Service is subject to container availability.

Cancellations:

All cancellations must be submitted in writing and confirmed no later than 72 hours prior to a scheduled pick up. If a deposit has been issued, you will be fully refunded provided you comply with the cancellation terms.

We reserve the same cancellation rights.

If a date requires to be rescheduled, we will do our best to accommodate you provided there is availability.

Please include your reference number on all documents faxed or mailed to our processing department.

Contracts will not be accepted without a complete item list.

This contract shall be governed and construed in accordance with the internal laws of Broward County in the State of Florida, without giving effect to the conflict of laws thereof. The parties agree that any dispute arising

out of or related to this contract shall be heard by a court of competent jurisdiction within Broward County in the State of Florida. The parties waive any objection to the exercise of personal jurisdiction or the venue of any Florida Court in connection with the proceeding arising out of or relating to this contract. By signing this contract I certify that I am over the age of eighteen and of legal age to enter such a contract.

We are delighted to have you as a customer. We are fully licensed, bonded and insured through the US Federal Maritime Commission (FMC # 022185N). We take pride in our customer service, so please contact us immediately if there is anything you need.